

Privacy Statement for Enro AV Limited Website

At Enro AV we take your privacy seriously. We are committed to protecting and safeguarding your privacy. We will only ever collect, keep use or share your data when we have your consent, or if we are legally obliged to do so.

This policy sets out how we treat your personal information

What information we collect

- When placing an order or hiring a unit with us we will collect the following information:
Contact Name
Company
Address
Telephone Number
E-mail address
- We may ask you to complete a survey which will include your experiences with our service & products
- Our website and some pages we work with use cookies, a data analysis technique
- When you attend one of our events, demos or training, you may choose to provide us with personal information. By doing so, you are giving us permission to enter your details onto our system and share them with our supplier partners.

How we use your personal data

Your data helps us run our business efficiently and effectively and to understand how we can provide a better service for you. See data collection reasons below;

- **Internal record keeping**
- **Improve our products and services**
- **Dispatching Orders**
- **To provide details about new products and services we offer. This may be done by telephone or email**

Who we share your data with

We will never distribute, sell or lease your personal information to third parties unless we have your permission or are required to do so by law.

How we use cookies

Our website uses Google Analytics tracking cookies. We use this to identify sessions, users and page views. We use this information to improve our website and tailor it to our customer needs

How do we protect the data we hold?

All data is held on a private UK based server network with single point, firewall protected internet access through our hosting company.

All data processing is carried out on password protected terminals, which have up to date anti-viral software, which is linked to the private network server

All emails are security scanned.

Your personal data access rights

- You have the right to access the personal data that is held about you. To obtain a copy please email info@enroav.co.uk
- You have the right to ask us to correct or delete any inaccurate or incomplete personal data.